

## **Quality Policy**

Avantix is committed to providing its customers with organisational transformation and performance improvement products and services that fully satisfy their needs and expectations.

## Avantix commits to:

- Ensuring that it meets the needs and requirements of its customers and will seek to continually improve the service by the development of necessary programmes.
- Striving to enhance and improve its performance by setting quality objectives and targets, which are continually reviewed to ensure they are understood, acted upon and met.
- Complying with requirements and continually improve the effectiveness of the quality management system.
- Providing training, support, resources and encouragement to all its employees to ensure they realise their full potential in meeting the Quality Policy and its objectives.
- Meeting any statutory and regulatory requirements that apply to products, processes and activities.
- Establishing partnerships with Suppliers and interested parties and will continually develop the
  partnerships to provide an improved service.
- Identifying the key operational processes and links between these processes to function effectively.

This policy has been endorsed by the Chief Executive Officer of Avantix limited on 16<sup>th</sup> August 2024 and will be communicated throughout the organisation to all employees and to suppliers that support Avantix to deliver products and services to its customers.

Mark Fenton August 2024

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